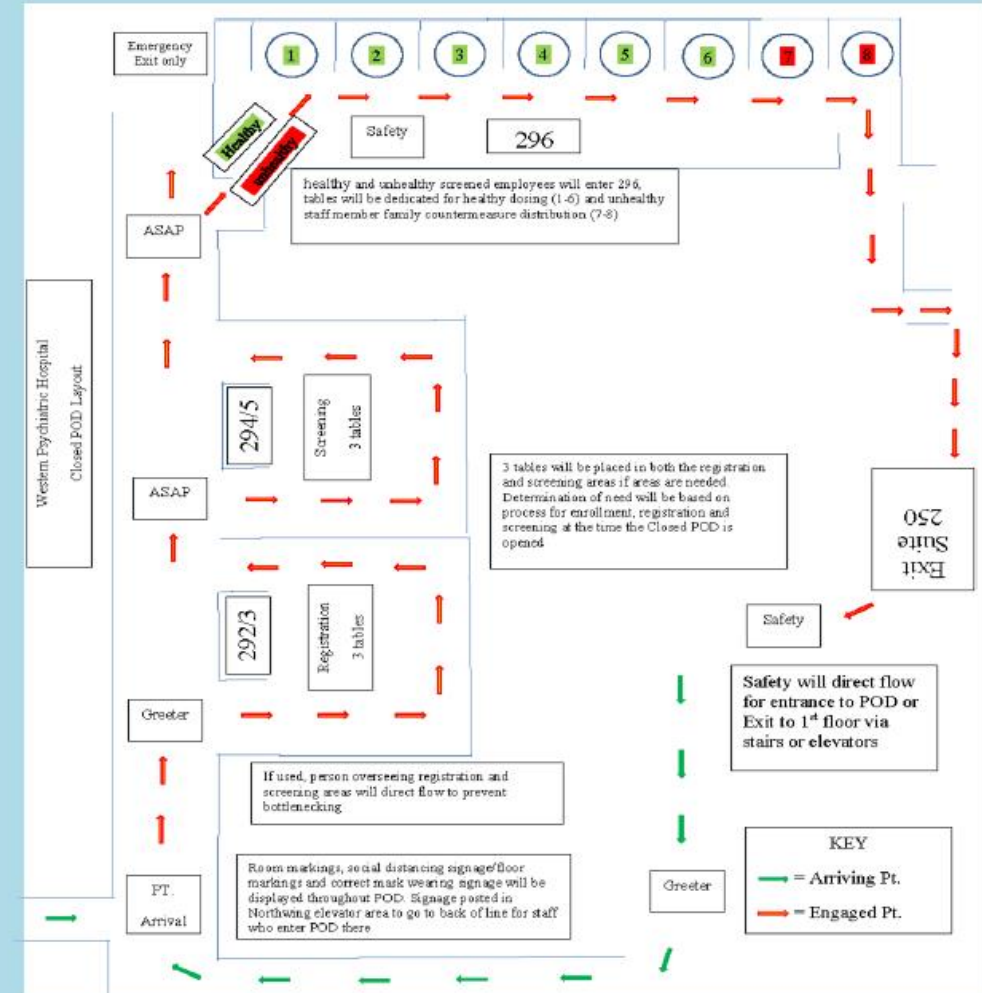


# Operation One Shot UPMC Western Psychiatric Hospital

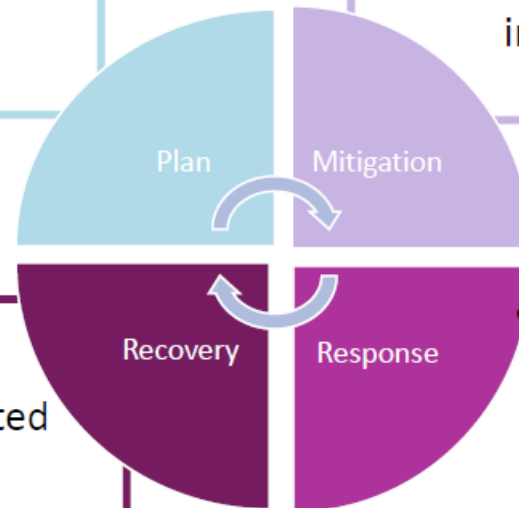
Jeff Magill, Nina Tatar, Tanya Fabian, Erica McPeck, Jason Komorowski, Amy Sens, Eric Poach, Oakland Employee Health Group



# Emergency Management Preparedness Cycles

- **Cycle 1:**
  - Several meetings to discuss closed POD plan amongst emergency management committee members
- **Cycle 2:**
  - Review changes in plan, implement

- **Cycle 1:**
  - Recruit volunteers to set up and test out Closed POD plan on 2<sup>nd</sup> floor at WPH
- **Cycle 2:**
  - Set up Closed POD plan to distribute flu vaccine in real-life exercise



- **Cycle 1:**
  - Met to complete after-action report; edited Incident Management Guide based on observations
- **Cycle 2:**
  - Reviewed survey results
  - Met to discuss observations and update IMG

- **Cycle 1:**
  - Staff observed plan to identify weaknesses
  - Participating staff shared observations in their areas
- **Cycle 2:**
  - Similar methods to cycle 1
  - Distributed participant survey to gauge flow from participant standpoint



# EMP Cycle 1 & 2: AAR

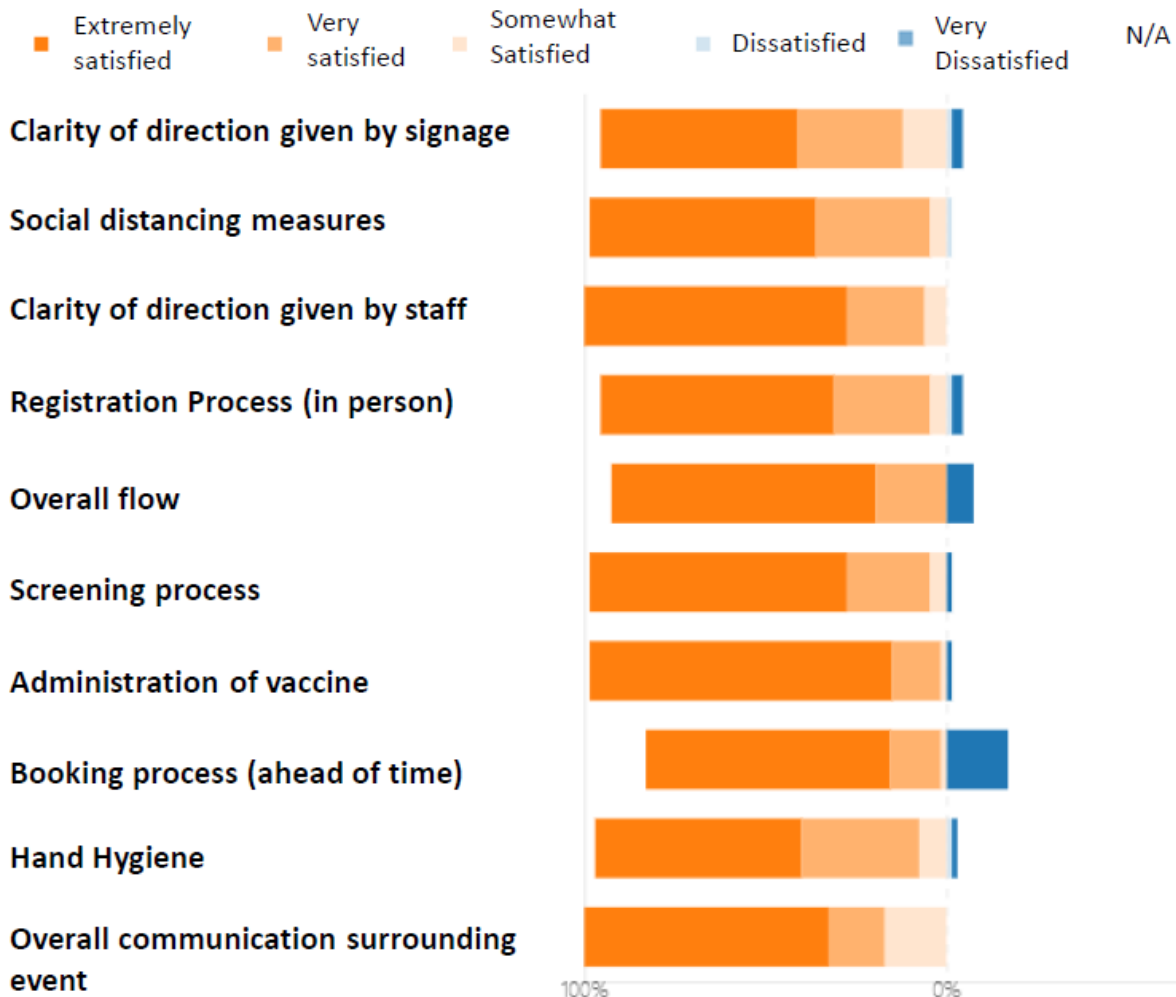
## Areas of Improvement Identified in After-Action Report

	Area & Problems	Improvement
<b>General</b>	<ul style="list-style-type: none"> <li>Radios not effectively used</li> <li>Signage &amp; Security issues</li> </ul>	<ul style="list-style-type: none"> <li>Radio training planned</li> <li>Improve signage</li> <li>Create slips to indicate staff who are receiving doses</li> </ul>
<b>Registration</b>	<ul style="list-style-type: none"> <li>Too little space for efficient flow</li> <li>Walk-ins provided a new challenge</li> </ul>	<ul style="list-style-type: none"> <li>Removed 1 table for registration area, curved shape improved flow</li> <li>Set up a walk-in registration table, communicate directly to staff about sign-ups ahead of time</li> </ul>
<b>Screening</b>	<ul style="list-style-type: none"> <li>How to indicate number of doses and individuals unable to receive doses</li> </ul>	<ul style="list-style-type: none"> <li>Developed wristband system (green = receiving dose, red = no dose)</li> <li>Developed numbering system (written # on band indicates extra doses to take home)</li> </ul>
<b>Dosing</b>	<ul style="list-style-type: none"> <li>Dosing tables lack privacy</li> <li>Lighting issues in privacy screened areas</li> <li>Communication between greeter and immunizer</li> </ul>	<ul style="list-style-type: none"> <li>Privacy shields installed at each dosing table</li> <li>Work with EVS to discuss options</li> <li>Looking at options for physical indication of readiness (signage, flags, etc.)</li> </ul>
<b>Infection Prevention</b>	<ul style="list-style-type: none"> <li>Hand hygiene issues</li> <li>Social distancing issues</li> <li>Walk-in writing utensils provided sanitation challenge</li> </ul>	<ul style="list-style-type: none"> <li>Scripting developed                             <ul style="list-style-type: none"> <li>Hand hygiene reminders</li> <li>Reminders to stand on social distancing lines on floor</li> </ul> </li> <li>Greeter responsibilities defined to further improve flow/distancing</li> <li>Provide enough pens for individuals to keep pens, no sanitation needed, per CDC recommendation</li> </ul>

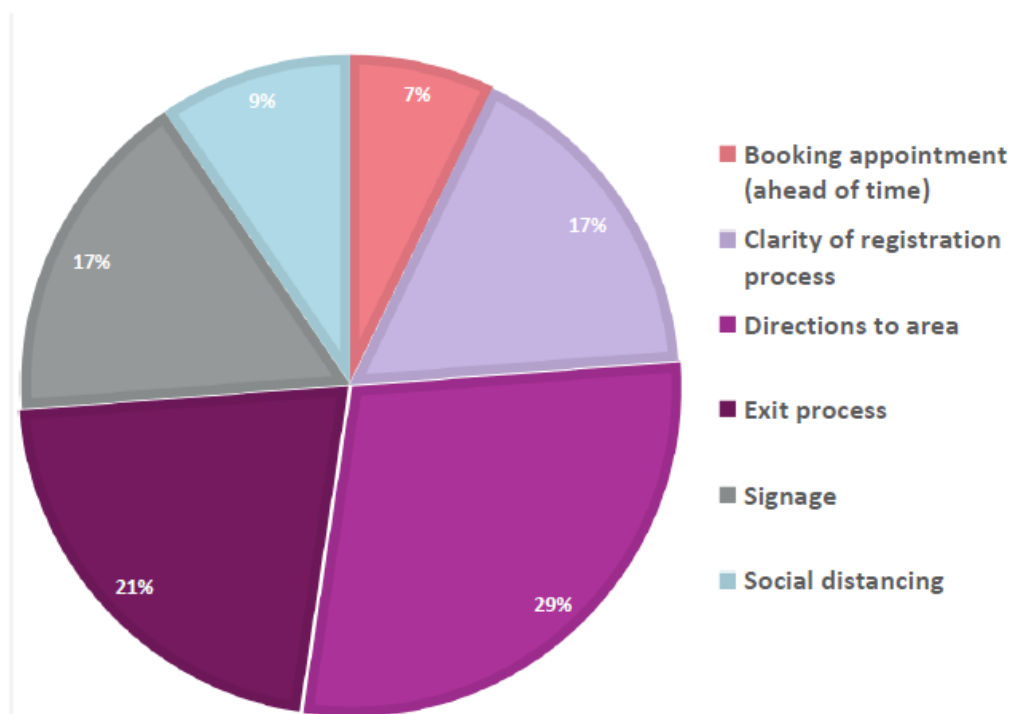


# EMP Cycle 2: Participant Survey Results

## Participant rating of satisfaction with various areas of vaccination exercise



## PARTICIPANT RATING OF AREAS THAT NEED MOST IMPROVEMENT:





# Closed POD Photos

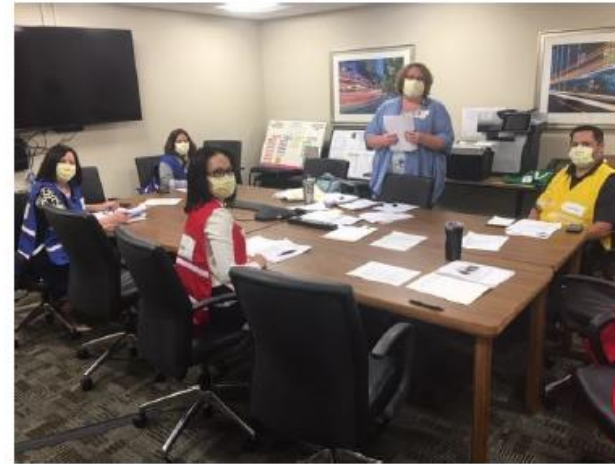
Exercise Briefing



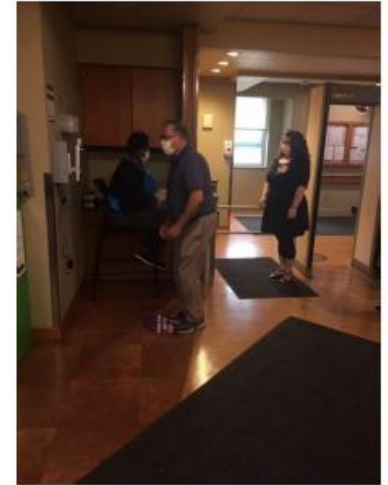
Staging Area



Command Center



Entry Point



Registration Area



Screening Area



Dosing Area



CISM ASAP Support



POD Managers

